Testimonials

"Having been a member of many Boards and Advisory groups over the course of my 30 year plus years in behavioral health services, I can honestly say that the Quality Improvement Council has and continues to be one of the most professionally enriching experiences of my career. The unique and diverse blend of perspectives that inform the discussion and advocacy efforts not only make for better policy recommendations, it also offers me as a provider valuable insight and knowledge that enhances the quality and focus of my work in the community."



~Jeff Tiner, Catholic Charities Maine

"I have been on the QIC for several years and have served as the secretary and now the chair. It has been rewarding to share my experiences as a parent. With the QIC, I feel that I have an impact on delivery of mental health and substance use services in the State of Maine. I feel that we also have a great collaboration with our state planners and they are very supportive of our work."

~Diane Bouffard, G.E.A.R. Parent Network



Email: maineqicchair@gmail.com

Website:

www.maine.gov/dhhs/samhs/mentalhealth/QIC.shtml

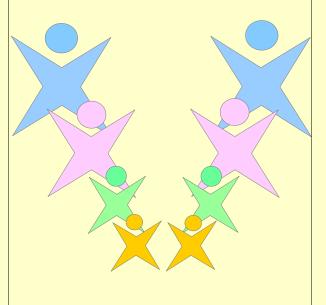
QIC Chair Contact Info:



Revision 2018

Statewide Quality Improvement Council (QIC)

Maine's Behavioral Health Planning Council



Website: www.maine.gov/dhhs/samhs/mentalhealth/QIC.shtml

Statewide QIC Vision

The QIC wants every individual served by the Maine Department of Health and Human Services to be provided with the highest standards of quality mental health and substance use services in an environment of respect and empowerment.



The mission of the Statewide Quality Improvement Council is to improve the state system of mental health and substance use disorder services by magnifying the voice of the Mainers with lived experiences and their families by making specific recommendations for improvements.

Statewide QIC Values

- Focused on improving the system as a whole (the mental health and substance use disorder system).
- Believe in equal access to a fair system of high-quality services.
- Respect all people regardless of mental health or substance use.
- Interested in hearing, amplifying and acting on the voices of those with lived experiences and their families.
- Earn trust by demanding integrity, passion, and the commitment to all of our work.

QIC Membership Requirements

- Commissioner or Commissioner's designee of the Maine Department of Labor, Maine Dept. of Corrections, Maine Dept. of Education, and Maine Dept. of Health & Human Services
- Persons with lived experience of mental health and/or substance use disorders
- Federally recognized Native American tribe representative
- Parents of children with mental health and/or substance use disorders
- Individuals/family members from diverse racial, ethnic, and LGBTQ populations
- Providers of services to persons with mental health and/or substance use disorders

Federal law requires that, in order to receive Community Mental Health Block Grant funds, states must conduct mental health and substance use planning. The State law is Title 34-B, subsection 3609. "Statewide Quality Improvement Council." The QIC assists the State of Maine in this, by participating in the following:

- Reviewing the Mental Health Block Grant Plan and making recommendations.
- Serving as an advocate for young adults, children, youth, and other individuals with serious mental health issues, serious emotional disturbance, mental illnesses or substance use experience.
- Monitoring, reviewing, and evaluating, no less than once each year, the allocation and adequacy of mental health and substance use services within the State.
- Increasing our knowledge of mental health and substance use services to provide feedback and suggestions as appropiate.

Testimonials

"I got involved with the QIC to make a difference by working with a diverse group of like-minded individuals. As a person with mental health challenges and expertise I also help to bring the collective voice of my fellow peers to the table. Together we do make a difference."

~Vickie McCarty, Consumer Council System of Maine

"I have served on the QIC for many years now and have represented myself as an individual who has experience with mental health issues. Because of my experience, I've gained insight and a better understanding of Maine's mental health system. I've also learned to appreciate the viewpoints of others who sit on the Council."

~Karen Evans, Voices of Recovery

"Quality Improvement Council allows for dialogue from all segments of society, being honest of what does or does not work. The input comes from real life experiences."

~Richard Ladd, Sr., Parent

